

Privacy Policy

This policy was last updated: April 2020

Elexion Water Treatment Ltd respect your privacy.

Introduction

Please read the following information to understand our practices with regards to your personal data and how we will treat it. For the purposes of the [Data Protection Act](#), the identity of our data controller shall be available upon enquiry by email.

What information do we collect?

We collect information from you when you register on our site, place an order, subscribe to our newsletter, respond to a survey, click a Messenger button or fill out a form.

Any data we request that is not required will be specified as voluntary or optional.

When ordering or registering on our site, as appropriate, you may be asked to enter your: name, email address, mailing address, phone number, business details or web address. You may, however, visit our site anonymously.

Email addresses

The email addresses collected by us from subscriptions to newsletters aren't sold or disclosed to any third parties. These email addresses are only used by us to send out our monthly newsletter, update you with company related news or to alert you of changes to our policies. You will not receive any emails from us you didn't request.

When you enter into a contract with us, your contact information and a history of our communication will be kept.

Any data collected will only ever be used by us and possibly our agents. Elexion Water Treatment Ltd hereby reserves the right to transfer any data collected – in the event of an acquisition, full or partial, of the company or its assets.

If you've got any questions regarding our policies, or need help opting out of our email lists, please [contact us](#).

Cookies

Like most websites, we use cookies to enhance your experience, gather general visitor information, and track visits to our website. Please refer to our [cookie policy](#) for information about cookies and how we use them.

What do we use your information for?

Any of the information we collect from you may be used in one, or more, of the following ways:

- **To notify you of any changes to our service**
We may occasionally contact you to advise you of changes to how, where and when we work, along with any changes to our products, services, prices, contact details etc
- **To personalise your experience**
Your information helps us to better respond to your individual needs
- **To improve our website**
We continually strive to improve our website offerings based on the information and feedback we receive from you

- **To improve customer service**

Your information helps us to more effectively respond to your customer service requests and support needs

- **To send periodic emails**

The email address you provide for order processing, newsletter signups, request for information, may be used to send you information and updates pertaining to your order or request, in addition to receiving occasional company news, updates, promotions, related product or service information, etc

Note: If at any time you would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email

- **To administer a contest, promotion, survey or other site feature**

How do we protect your information?

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Third party links

From time to time our site may contain links to and from the websites of our partner networks, advertisers, affiliates and other websites. If you visit any of these sites please note that they have their own privacy policies and you should check these before submitting any personal data. We cannot accept any responsibility or liability for these policies.

Online Privacy Policy Only.

This online privacy policy applies only to information collected through our website and not to information collected offline.

Terms and Conditions

Please also visit our page establishing the use, disclaimers, and limitations of liability governing the use of our website.

Your consent

By using our site, you consent to our privacy policy.

Access to Information

In accordance with the [Access to Information Act](#) you can exercise the right to access any information we hold about you. A small fee will be payable. If you would like a copy of the information held on you please write to us.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible. We will promptly correct any information found to be incorrect.

Trademarks/Copyright

All content and materials available on this website, including but not limited to text, graphics, website name, code, layout, images and logos are the intellectual property of Elexion Water Treatment Ltd, and are protected by applicable copyright and trademark law. Any inappropriate use, including but not limited to the reproduction, distribution, display or transmission of any content on this site is strictly prohibited, unless specifically authorised by Elexion Water Treatment Ltd.

Changes to our Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page, and/or update the privacy policy modification date above. Policy changes will apply only to information collected after the date of the change.